

ABC Hospital
60-578-15-2

Care Type: Orthopedic

Body Part: All

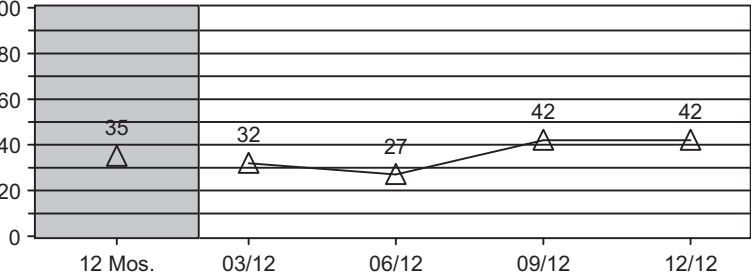
Period Ending: 12/2012

RISK-ADJUSTED EFFECTIVENESS / EFFICIENCY

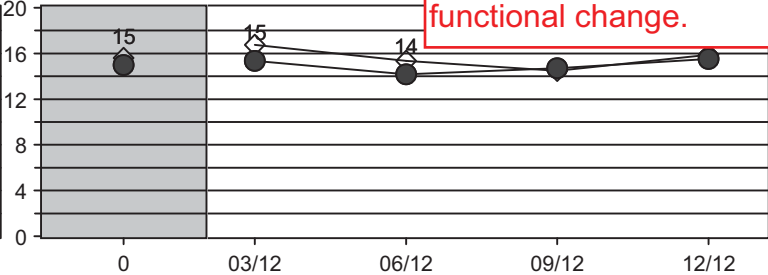
12 Months: Summary of data for 12 months, ending with current quarter period
Quarterly Data: Summary of data for 3 month quarters

FS = Functional Status ◊ Unit Risk-Adjusted Predicted ● Unit (not statistically significant) ○ Unit (statistically significant) ■ FOTO Completion Rate

Percentile Ranking of FS Change

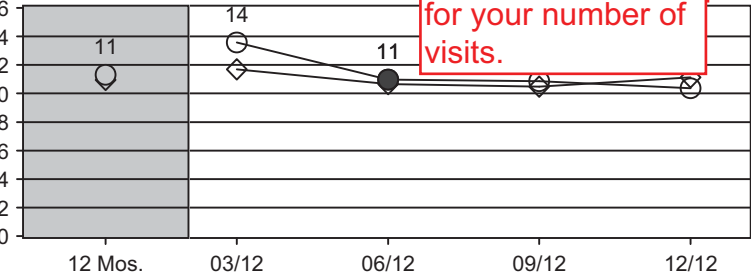


FS Change Measure



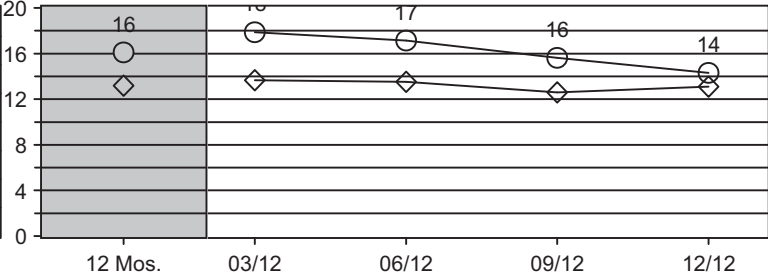
Use this data for your functional change.

Average Visits for all Patients

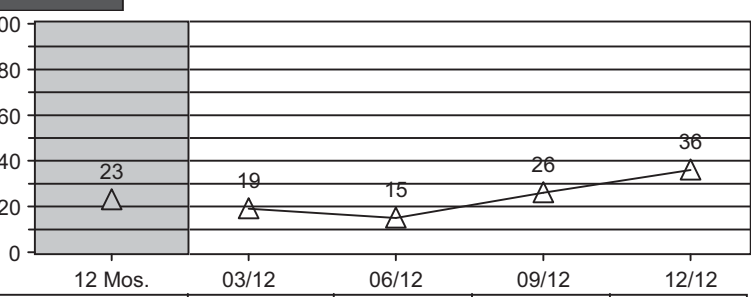


Use either of these for your number of visits.

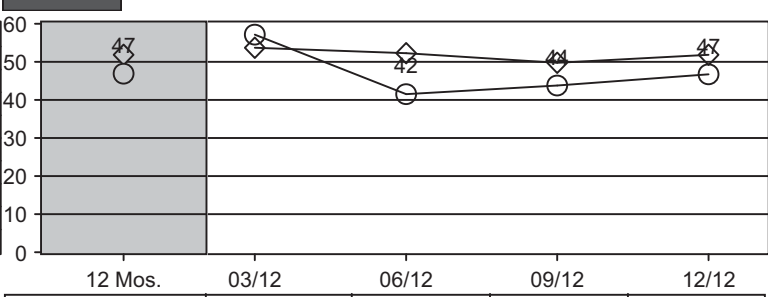
Average Visits for Patients with Status



Utilization



Duration

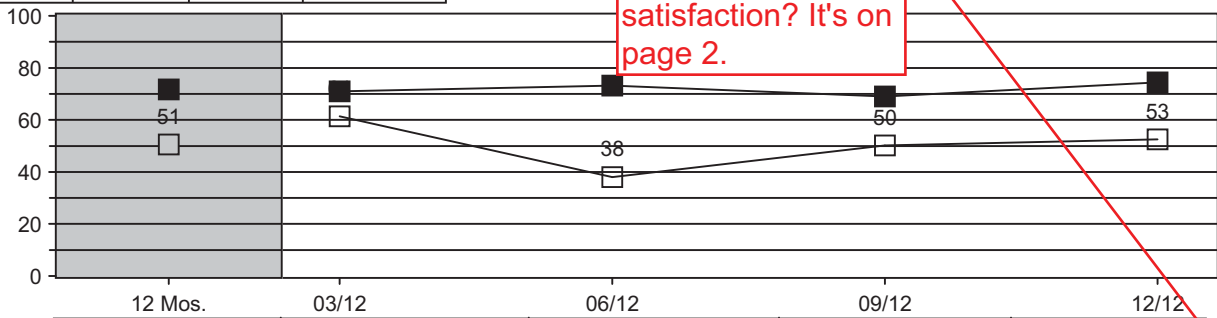


12 Mos.	High	Expected	Low	Weighted Sum:
% of Pts/Group	23%	30%	47%	
Weighted Calculation	0.12	0.10	0.08	0.30

Looking for patient satisfaction? It's on page 2.

Completion Rate

of Patients in FS / # of Patients with intake and discharge at minimum
A patient must complete an Intake and at least 1 Status Survey and the Staff Discharge are required for an episode to be included in the FS Score

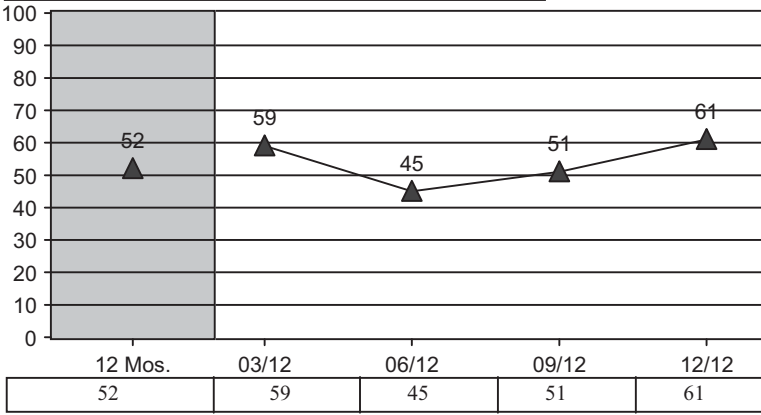


# of patients in FS:	553	127	86	167	173
# of patients with intake and discharge:	1095	207	226	333	329
Unit - Completion Rate:	51%	61%	38%	50%	53%
FOTO - Completion Rate:	72%	71%	73%	69%	74%
# of intake patients:	1199	285	318	291	305
NPA Intake / Status:	0 / 1	0 / 0	0 / 0	0 / 1	0 / 0

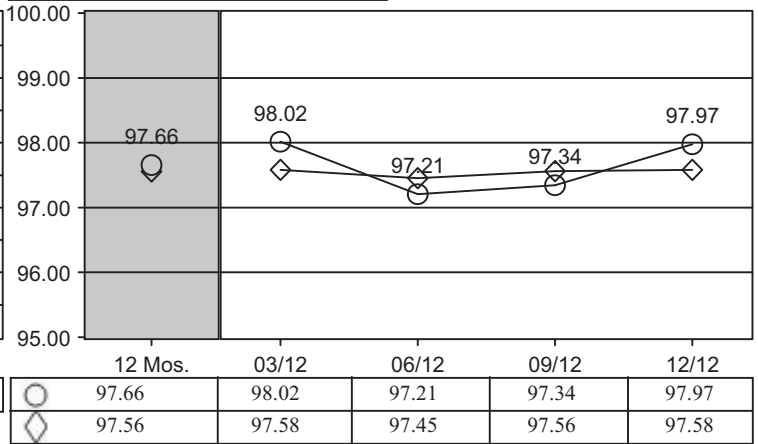
PATIENT SATISFACTION SUMMARY

12 Months: Summary of data for 12 months, ending with current quarter period
Quarterly Data: Summary of data for 3 month quarters

Percentile Ranking of Overall Satisfaction



Overall Satisfaction % Trend



Overall Satisfaction

Use this data for your patient satisfaction.

	12 Mos.				Unit for last four quarters			
	# of Patients		% Score		Qtr 03/12	Qtr 06/12	Qtr 09/12	Qtr 12/12
	FOTO	Unit	FOTO	Unit				
Overall Satisfaction	208870	544	97.47	97.66	98.02	97.21	97.34	97.97
Information about my condition	208511	544	97.15	97.01	97.02	97.06	96.69	97.40
Input in setting goals	208314	544	97.12	97.29	97.62	97.35	96.54	97.69
Availability of convenient appointments	208502	543	97.62	97.88	98.02	97.35	97.58	98.55
Access to this facility location	208523	542	98.28	99.08	99.21	98.82	98.95	99.12
Level of courtesy and respect	208548	544	99.25	99.63	99.60	98.82	99.85	99.86
Treatments for my condition	208429	544	97.61	97.79	98.21	97.35	97.59	97.98
Overall results of treatment	208203	541	94.43	93.76	95.44	92.35	93.18	93.90
I would tell a friend I was satisfied	208215	544	98.38	98.85	99.01	98.53	98.49	99.28

Category Satisfaction % Summary for Reporting Quarter

		Cervical	Lumbar	Shoulder	Elbow / Upper Arm / Forearm	Wrist / Hand	Foot / Ankle / Lower Leg w/o knee	Hip / Pelvic / Upper Leg	Knee	Not classified
FOTO	# of Pts.	20000	45489	36219	5869	9384	20385	17512	38462	4179
Overall Satisfaction		97.46	97.21	97.62	97.47	97.48	97.64	97.56	97.93	97.17
Unit	# of Pts.	40	111	126	20	48	57	28	104	10
Overall Satisfaction		98.13	96.37	97.15	98.91	98.11	98.02	99.33	98.29	98.44
Information about my condition		95.63	94.82	97.02	100.00	95.83	98.25	100.00	98.08	100.00
Input in setting goals		96.88	95.05	97.42	100.00	98.44	97.37	100.00	97.60	100.00
Availability of convenient appointments		98.75	97.30	97.80	96.25	98.44	97.37	99.11	98.32	97.50
Access to this facility location		100.00	98.65	98.81	100.00	98.96	100.00	100.00	98.56	100.00
Level of courtesy and respect		100.00	99.77	99.01	100.00	100.00	99.56	100.00	99.76	100.00
Treatments for my condition		98.75	96.17	97.22	100.00	97.40	98.68	100.00	98.32	100.00
Overall results of treatment		95.63	90.99	91.67	95.00	96.35	94.64	95.54	96.57	90.00
I would tell a friend I was satisfied		99.38	98.20	98.41	100.00	99.48	98.25	100.00	99.28	100.00